



**CYBERIAD.AI**



## Cyberiad Cortex Professional Edition

The Cyberiad Cortex is a multi-agent AI platform built exclusively to streamline non-clinical operations for dental organizations.

The **Professional Edition** of the platform has been constructed for smaller DSOs and larger multi-office dental practices.

It addresses the manual mayhem often present in smaller organizations – orchestrating front- and back-office workflows like scheduling, recall, and front-desk tasks to drive efficiency.

## Differentiation

The Professional Edition isn't a practice management system (PMS). It is a enabling platform that unifies disparate data silos/processes across multiple locations.

This unique offering infuses agentic AI across the entire organization – dramatically improving operational efficiency, reducing overhead, and lowering the friction typically associated with daily business processes.

It is compliance first, highly flexible and secure, and integrates with other PMS solutions as needed.

## Outcomes Delivered



### Automated Patient Engagement

An AI receptionist that works 24/7 to interact with potential and current patients and answer questions in any language and on any platform (text or voice).



### 24/7 New Patient Intake

A dedicated AI agent to capture new patients around the clock by qualifying needs, checking insurance, and scheduling appointments instantly.



### Intelligent Scheduling

AI-driven management of complex, multi-location schedules to maximize provider utilization and align with patient preferences.



### Automated Recall & Confirmation

An outbound system that proactively contacts patients for recall visits and manages confirmations or rescheduling, keeping the schedule full.



### Front Desk Augmentation

AI agents that handle high-volume calls and messages, freeing human staff for complex tasks and delivering unparalleled patient responsiveness.



### Collections Automation

A compliant AI agent that automates sensitive financial conversations, sending payment reminders and processing outstanding balances to improve cash flow.



[www.cyberiad.ai](http://www.cyberiad.ai)

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